



RHODE ISLAND DEPARTMENT OF HUMAN SERVICES

To: DHS Program Participant
From: RI Department of Human Services

Please find enclosed your new Electronic Benefit Transfer Card (EBT Card). The benefits you receive are placed on this card every month. You use your benefits through this EBT card.

This EBT Card is a permanent card and will last for a long time. **Do not throw it away.** You use the same card for as long as you receive benefits.

In order to use the EBT card, you need a PIN, that is, a Personal Identification Number. Call the Rhode Island EBT Card Customer Service Line at 1-888-979-9939 to create or change your PIN. Alternate Payees must create their PIN in the DHS office. Never share your PIN with anyone or else they can use your benefits.

If you have questions about using the EBT Card, call the 1-888-979-9939 Service Line or visit WWW.EBTEDGE.COM.

If your card is lost, stolen or damaged and you need to request a replacement, call the number below for your local DHS office:

Providence: (401) 415-8251
Pawtucket: (401) 721-6615
Newport: (401) 851-2148

Woonsocket: (401) 235-6282
South County: (401) 782-4305
Warwick: (401) 736-1455